

Regulatory Competencies

Process Competency: Quality Management Systems Assessment

Description: The ability to assess Quality Management Systems

Note: Elements are shown in italics.

Operational	Supervisory
<p><i>Understanding concept/ Knowledge</i></p> <p>Understands the purpose and structure of a quality management system and the relevance for the organisation that it is applied to.</p> <p>Understands audit processes and quality improvement as a result of corrective actions.</p> <p><i>Assessment/Skills (S) and Behaviour (B)</i></p> <p>Accurately evaluates the inter-relationship between policies, processes and procedures of the stakeholder quality management system(S)</p> <p>Accurately evaluates the inter-relationship between various systems including quality control, and quality assurance of the stakeholder.(S)</p> <p>Can define the role of accountable managers within quality management systems and assess individuals for suitability.(S)</p> <p>Uses analogy and experience to work with the service provider for improvements in their Quality Management Systems (B)</p>	<p><i>Understanding</i></p> <p>Understands role of a quality management system in the context of a recognised international standard.</p> <p><i>Guidance</i></p> <p>The level of understanding is sufficient to permit participation in discussions on quality management systems, and the ability to offer guidance to assist operational staff decision making.</p>
<p><i>Persons to whom this is likely to apply:</i> Operational staff members</p>	<p><i>Persons to whom this is likely to apply:</i> Those supervising staff</p>