

Regulatory Competencies

Conduct Competency: Cultural Awareness

Description: The ability to recognise cultural differences between individuals and organisations and to identify how these effect interaction and communication, using this to produce positive results.

Has a working knowledge of the history and social structure of the relevant OT, with an appreciation of the positive and negative elements of the relationship with the UK

Demonstrates awareness and understanding of own cultural values and unstated assumptions and their effect on professional and personal relationships

Can demonstrate a positive attitude towards people with different cultural background, readily accepting behaviour that is different from own

Is flexible in solving problems – valuing and using constructively the cultural differences which exist

Demonstrates awareness of problems that may arise in communicating with other cultures

Demonstrates the ability to set goals and targets that are achievable within the cultural environment and adapts working methods to maximise the likelihood of success without suffering stress, or inducing it in others

Persons to whom this applies:

All staff